

## **FEFI Site Visit Protocols for COVID-19**

### **Stay Safe, Stay Healthy**

#### **Awareness:**

If you exhibit any of the following symptoms do not leave your home for work. Contact your team lead/manager/director/HR for further direction. If there are individuals around you which exhibit any of the following symptoms maintain social distance of at least 6 feet and wear a face-covering:

- Coughing, fever, shortness of breath, difficulty breathing, loss of taste or smell
- Chills, body aches, sore throat, headache, diarrhea, nausea/vomiting, congestion/runny nose, fatigue.

#### **Client's Client Communication**

*In light of the increase of COVID-19 Virus we understand that you may have concerns about having a stranger in the home. We too would have similar questions for our own households. Our team has adopted additional practices for the safety of you and your family as well as our team members.*

#### *Questions for client's client:*

- Are there any individuals in your home considered "high risk" by the CDC? (immune compromised, elderly, etc.)
- Our team members will not be on a site visit if they are experiencing symptoms consistent with COVID-19 or have been identified as a close contact.
- Additionally, our team may convey our diligence and mitigation efforts below as necessary.

#### **Diligence:**

If we must enter a home or business, our team members will take the following precautions

- We will forego the customary handshake
- We will wear booties, clean socks or clean shoes as warranted
- We will wear nitrile gloves on scene
- Respirators as needed or requested
- In extreme situations we are equipped with Tyvek suits

#### **Mitigation:**

- Our team members carry water, soap, and antibacterial wipes with them and will wash prior to and after each visit.
- Our team will dispose of all single use PPE with appropriate practices before entering vehicle to leave site.
- Our team will wipe clean all multi-use PPE after each site visit before entering vehicle to leave site.
- If our team suspects their clothing may have been compromised by airborne bacteria, they will change their clothes or use a Tyvek suit for further site visits during that day.
- Our team will temporarily place any potentially compromised clothing into plastic bags.